

Pratham Patel

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Professional Summary

Detail-oriented Information Technology student with hands-on experience in systems administration, networking, Windows Server, Linux, and virtualization. Built and managed a home lab to simulate enterprise IT environments. Seeking an IT internship to contribute to infrastructure, security, and technology solutions.

Education

Henry Ford Community College – [Dearborn, MI]

Associate of Science in Computer Science | August, 2021 – May, 2024

- Relevant Coursework: MySQL, Python, C, HTML, CSS

Wayne State University – [Detroit, MI] – GPA: 3.89

Bachelor of Science in Information Technology

Minor in Business Administration

Expected Graduation: December 2027

- Relevant Coursework: Systems Administration (in progress), Human-Computer Interaction (in progress), Introduction to C & Unix

Technical Skills

- **Networking:** TCP/IP, DHCP, DNS, NAT, Subnetting
- **Scripting & Programming:** Python (basic scripting), C (coursework), Intro to Java, Intro to C++
- **Web Development:** HTML and CSS
- **Database Management:** MySQL
- **Operating Systems:** Windows 10/11, Windows Server, Linux (Ubuntu, Kali)

Projects & Labs

Home Virtualization Lab (Proxmox)

- Installed and configured Proxmox VE on personal hardware to create and manage virtual machines in a lab environment
- Gained hands-on exposure to virtualization concepts, VM lifecycle management, and basic system administration

Experience

Subway – [Taylor, MI]

Manager | May 2019 – Current

- Consistently provided excellent customer service in a fast-paced environment
- Managed and trained new employees.
- Maintained accuracy in cash handling and inventory management, ensuring smooth daily operations.
- Developed time management and problem-solving skills while balancing work and academic responsibilities.

V2 Software – [Bloomfield Hills, MI]

IT Helpdesk Support (Short-Term Role) | January 2022 – January 2022

- Assisted users with account access issues, including password resets
- Followed established procedures and security guidelines when supporting users
- Gained exposure to helpdesk workflows and IT support environments
- Assisted users with technical support requests and routed unresolved or higher-level issues to Level 2 help desk teams.